



**Tranquillo**

We are sustainable.

TRANQUILLO THE FAIR SHOP

From the very beginning, Tranquillo has focused on fair dealings with its partners. We have many years of partnership with many of our manufacturers and together we pursue our goals in the direction of sustainability. We want to take responsibility and play a positive role in a constantly changing world.

We believe that even the smallest contribution from each of us counts.



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OUR SUSTAINABILITY

RESPONSIBILITY FOR PEOPLE AND CULTURES

Due to the close exchange with our suppliers around the world and the insights we gain from working far away from the tourist areas, we are very aware of our responsibility towards other people and our environment. We treat the resources of our planet with the greatest possible care and ensure fair working conditions for all involved.



SAVING RESOURCES

We constantly question our production steps, initiate long-term changes in ourselves and our manufacturers and remain dynamic. In the production processes we work to keep our company's emissions to a minimum.



FAIR & SOCIAL

Respect and fair dealings with each other are among the most important criteria for us when it comes to cooperation. Our manufacturers are members of the *Business Social Compliance Initiative (BSCI)*, which aims to improve working conditions worldwide.

Together with them, we define and pursue goals that ensure the sustainability of our products.



GOTS CERTIFICATE

The *Global Organic Textile Standard (GOTS)* is an internationally applied standard for the processing of organically produced natural fibres. It ensures safety and hygiene conditions in production facilities, ensures compliance with social criteria and defines environmental requirements along the entire production chain.

Growing organic cotton uses less water. No toxic pesticides and herbicides are used in the treatment. We have processed the high-quality raw material in our *GOTS*-certified products.

We as a company carry the *GOTS* certification.

GOOD WEAVE®



The GoodWeave® seal of quality identifies carpets which have been produced without child or forced labour. It also takes into account social and environmental standards such as fair wages, safe and hygienic working conditions and appropriate working hours. The purchase of a certified product supports programmes that provide children with an education and adults with decent work.

All our carpets carry the GoodWeave® seal of quality.



ECOVERO™ VISCOSE

The *EcoVero*™ viscose used in our fashion collections is developed and certified in Austria. Compared to conventional viscose, the production of *EcoVero*™ viscose uses 50% less water and emissions are reduced.

The production process and the transparency of the supply chain make the flowing fabric a sustainable alternative.



TENCEL™

TENCEL™ Lyocell fibers are known for their environmentally friendly and closed production cycle. In the manufacturing process, wood pulp is converted into cellulose fibers with high resource efficiency and low environmental impact. The *TENCEL™* fibres used in our collections are biodegradable and compostable. They can be completely returned to nature.



FAIR TRADE & PALM OIL FREE

Fair Trade products have been produced under responsible treatment of nature and fair working conditions. Our soaps and lotions have been awarded the Fair Trade seal.

Palm oil is contained in many cosmetic products. The use of palm oil has devastating consequences for the environment, humans and animals. For this reason, our soaps and lotions are enriched exclusively with essential oils and natural ingredients. Furthermore, our producers are members of the World Fair Trade Organisation and support social projects.

H A N D M A D E

Our handmade Blue Pottery soap dishes come from a manufactory in Jaipur, India. The founder fell in love with traditional Blue Pottery – a special pottery art. She realised that the needy rural population could be given a chance to earn a living – without having to leave their homes in the countryside. Nowadays the traditional pottery art secures the livelihood of more than 150 potters from four different villages.





RECYCELD

Our products that carry the *Global Recycled Standard (GRS)* label are made from recycled materials and meet strict social and environmental standards. This leads to less waste of raw materials and reduces the generation of waste. Many of our paper items, paper stars and packaging are made from recycled materials.

NEEM WOOD

Neem wood is not only known for its outstanding durability and fascinating grain, but also for its ecological benefits. Sustainably grown and harvested, it contributes to the responsible use of our natural resources.

Neem wood has natural antibacterial and antifungal properties that make it ideal for everyday use. To preserve the freshness and beauty of the wood, it is sufficient to rub the cleaned and dried cooking utensils occasionally with cooking oil such as olive oil.





BOROSILICAT GLASS

Our environmentally friendly alternative to plastic is borosilicate glass, which we use for our drinking straws. This material is recyclable because it can be melted down. Due to its chemical resistance, borosilicate glass is ideally suited for use in combination with food. The glass does not contain any chemicals or substances that are hazardous to health, is also neutral in taste and does not take on any discolouration.

STAINLESS STEEL



Stainless steel is a very heat-resistant, hygienic and durable material. Our drinking bottles, lunch boxes and drinking straws are made from this high-quality material. With them, we offer you a practical and sustainable alternative to plastic packaging.

LABEL OVERVIEW

BSCI

BUSINESS SOCIAL COMPLIANCE INITIATIVE (AMFORI)



VERIFICATION

The amfori *Business Social Compliance Initiative* (amfori *BSCI*), founded in 2003 as the *Business Social Compliance Initiative* (*BSCI*), is a program of the business-oriented association amfori to improve social standards in a global value chain. Amfori is the leading international business association for free and sustainable trade. It supports retailers, importers, brands and national associations in the context of socially responsible production conditions, responsible use of resources and the promotion of global trade relations.



OBJECTIVE

In times of globalized markets, many companies are relocating their production to other countries. These companies have a particular social responsibility, especially in less developed countries. With the successful amfori *BSCI* supplier audit and entry in the amfori *BSCI* platform, you can ensure and document that your suppliers treat people and the environment responsibly during production.



CRITERIA

The following criteria are checked: The right of freedom of association and the right to collective bargaining · Adequate remuneration · Occupational health and safety · Special protection for young workers · No forced labor · Ethical business practices · No discrimination · Reasonable working hours · No child labor · No precarious employment · Environmental protection



AUDITS

The amfori *BSCI* Code of Conduct defines values and principles for responsible business practices in the supply chain and aims to continuously optimize the key parameters. It is based on the labor standards of the ILO (International Labour Organization). Customers are either amfori *BSCI* members themselves or involved business partners in the supply chain of a member. All partners must sign the amfori *BSCI* Code of Conduct and are listed on the amfori *BSCI* platform following successful verification.



ORGANISATION

Amfori is the leading international business association for free and sustainable trade. It supports retailers, importers, brands and national associations in the context of socially responsible production conditions, responsible use of resources and the promotion of global trade relations.

Status: 2023

LABEL OVERVIEW

GOTS

GLOBAL ORGANIC TEXTILE STANDARD



TEXTIL CERTIFICATE

The *Global Organic Textile Standard (GOTS)* is a globally recognized standard for the processing of organically produced natural fibres. It ensures safety and hygiene conditions in production facilities, ensures compliance with social criteria and defines environmental requirements along the entire production chain. Textiles that consist of at least 70 % organically produced natural fibers and meet the GOTS criteria may carry the GOTS label ("made with x % organic fibers"). From 95% organic content, the addition "organic" is added to the label.



OBJECTIVE

The aim of this standard is to define requirements that ensure the sustainable production of textiles, from the extraction of textile raw fibers to environmentally friendly and socially responsible production and the labeling of end products, thereby offering product safety for the end consumer.



CRITERIA

The standard covers the production, manufacture, packaging, labeling, trade and distribution of all textiles made from at least 70 % organically produced natural fibres. For example, yarns, fabrics, clothing, home textiles and other products made from textile fibers can be certified. The standard does not specify any criteria for leather and fur products. All processors and manufacturers must meet minimum social criteria based on the core standards of the International Labor Organization. They must have a management system with defined elements to ensure compliance with the minimum criteria.



AUDITS

Global Standard gGmbH is the owner of the GOTS seal and is responsible for implementing the *Global Organic Textile Standard* program. The program was founded by the international working group for the *Global Organic Textile Standard*. The working group is an association of various standard organizations that are committed to environmentally friendly and socially responsible textile production and the use of organic fibres.



ORGANISATION

The *Global Organic Textile Standard* International Working Group (IWG) consists of four member organizations: · Internationaler Verband der Naturtextilwirtschaft (IVN), Germany · Soil Association (SA), England · Organic Trade Association (OTA), USA · Japan Organic Cotton Association (JOCA), Japan

Status: 2023

LABEL OVERVIEW

GOODWEAVE

GOODWEAVE® INTERNATIONAL



QUALITY SEAL

The *GoodWeave*® seal offers the certainty that a certified product has been manufactured without child or forced labor or bonded labor. In addition, by purchasing products with the *GoodWeave*® label, you are supporting programs that provide children with an education and improve working conditions for adults in producer communities.



OBJECTIVE

GoodWeave® International works to bring about sustainable change and improve the lives of workers and their families in the carpet and home textiles industry. · Abolition of child labour · Promotion of fair working conditions · Creation of transparency in supply chains · Promotion of responsible consumption · Education and community development · Creation of alternatives for affected families



CRITERIA

Licensed manufacturers must meet the requirements of the *GoodWeave*® standard, which is based on three fixed certification principles: Child labor is not permitted · Forced labor and bonded labor are not permitted · Workplace conditions are documented and verifiable



AUDITS

Manufacturers must first be approved by *GoodWeave*® Certification Committee in order to obtain a license and use the label. To ensure compliance with the requirements of the standard, *GoodWeave*® conducts regular and unannounced audits of all production facilities, including both direct supply factories and all outsourced production facilities, including workers' homes. Licensed manufacturers and their subcontractors must comply with the *GoodWeave*® standard. The Certification Committee reviews all cases of non-compliance.



ORGANISATION

The *GoodWeave*® seal, formerly known as the Rugmark seal, is awarded by the global, non-commercial initiative *GoodWeave*® International (GWI). The award criteria and the *GoodWeave*® licensing procedure are transparent and accessible to all interested parties.

Status: 2023

LABEL OVERVIEW

GRS

GLOBAL RECYCLED STANDARD



QUALITY SEAL

The *Global Recycled Standard (GRS)* is an international, voluntary, fully-fledged product standard that specifies requirements for the independent certification of recycled materials, the product chain, social and environmental practices and chemical restrictions. The *Global Recycled Standard (GRS)* label guarantees recycled textiles with additional ecological and social criteria.



OBJECTIVE

The *GRS* aims to increase the proportion of recycled materials in a product. The standard enables companies to record the exact proportion of recycled material in a product and track it through the production chain. The *GRS* also contains requirements for the additives used in *GRS* products as well as guidelines on environmental management and corporate social responsibility.



CRITERIA

The *Global Recycled Standard* identifies products with a recycled content of at least 20 percent. Companies that label products with the *Global Recycled Standard* must comply with social requirements and environmental management guidelines. Only chemicals within the production process of *GRS*-certified products are regulated, not the materials used in the recycled content or the end product. The social working conditions are checked in accordance with the UN and ILO conventions.



AUDITS

The traceability of recycled materials and transparency in the production chain is achieved with the help of the overarching Content Claim Standard (CCS). Companies working with this standard must ensure that at least 20 percent of the product consists of recycled materials. The *GRS* logo, on the other hand, may only be used on an end product if the product consists of at least 50 percent recycled materials.



ORGANISATION

The *Global Recycled Standard* is managed by the non-profit organization Textile Exchange and aims to define requirements for the correct specification of substances and materials used as well as correct working conditions. It also aims to minimize ecological and chemical risks.

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